

CITY OF LOS ANGELES VENDOR SURVEY

| | Personal Service (e.g. Consultants) | Grant-Funded Contracts (e.g. Housing Authority) | Construction (e.g. Building/ Fixing Things) | Materials & Services (e.g. Office supplies) | Other |
|---|-------------------------------------|---|---|---|-------|
| What type of service or commodity do you provide the City of Los Angeles? | | | | | |

| | \$0-5,000 | \$5,000.01-20,000 | \$2000.01-50,000 | \$50,000.01-100,000 | Over \$100,000 |
|---|-----------|-------------------|------------------|---------------------|----------------|
| During the 12-month period July 1, 1999 through June 30, 2000, how much business did you do with the City of Los Angeles? | | | | | |

| | Yes | No |
|---|-----|----|
| Do you offer discounts for early payment of invoices? | | |

| | 1-3% | 4-6% | 7-10% | Other |
|---|------|------|-------|-------|
| If yes, how much discount are you currently offering the City of Los Angeles? | | | | |

| | Yes | No | 1-3% | 4-6% | 7-10% | Other |
|--|-----|----|------|------|-------|-------|
| If no, would you consider offering discounts for early payment and how much? | | | | | | |

| | | |
|---|--|--|
| Is the information shown on the check stub sufficient for you to give proper credit to our account? | | |
| Have you experienced any difficulties in dealing with City departments? | | |
| Are you familiar with the City of Los Angeles' electronic bulletin board at < http://www.cityofla.org/GSD/purchasing.htm >, which contains up to date information on the current bids and computer based applications that are available to vendors? | | |

If yes, which Department? _____
 Description of problem and any comments:

| From (1) lowest, to (5) highest, please rate your overall satisfaction with the City of Los Angeles. | Rate |
|--|------|
| Timely execution of contract | |
| Timely payment | |
| City employee assistance | |
| Providing of information by City departments | |
| Resolution of problems | |
| Others | |

| | Yes | No |
|---|-----|----|
| Have you terminated your business with the City of Los Angeles? | | |
| If yes, do you intend to resume business? | | |

What would encourage you to increase or resume your business with the City?

| | Yes | No |
|---|-----|----|
| May we contact you to follow-up on any responses? | | |

Return to: Controller's Office
 Attn: Eileen Yoshimura
 200 N Main Street, Room 1200, LA, CA 90012
 or fax: (213) 485-9886; e-mail: eyoshimu@ctr.ci.la.ca.us; phone: (213) 847-1628

Optional: Name: _____
 Company: _____
 Phone: _____

